

# WELCOME OFFICE

Multilingual information  
and guidance

W A S A .

V A S A .

06/2024

PETRA WINBERG  
Service Advisor







**DO YOU NEED HELP?**

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**WELCOME OFFICE**

provides low threshold basic information about services and different functions in the Finnish society and Vaasa area to **ALL NEWCOMERS & IMMIGRANTS**



## Ask about living, working and studying in Vaasa

Welcome Office advisor can help in different topics of everyday life.

**Any question or topic is welcome!**

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## Tammipiha – Joint service point:

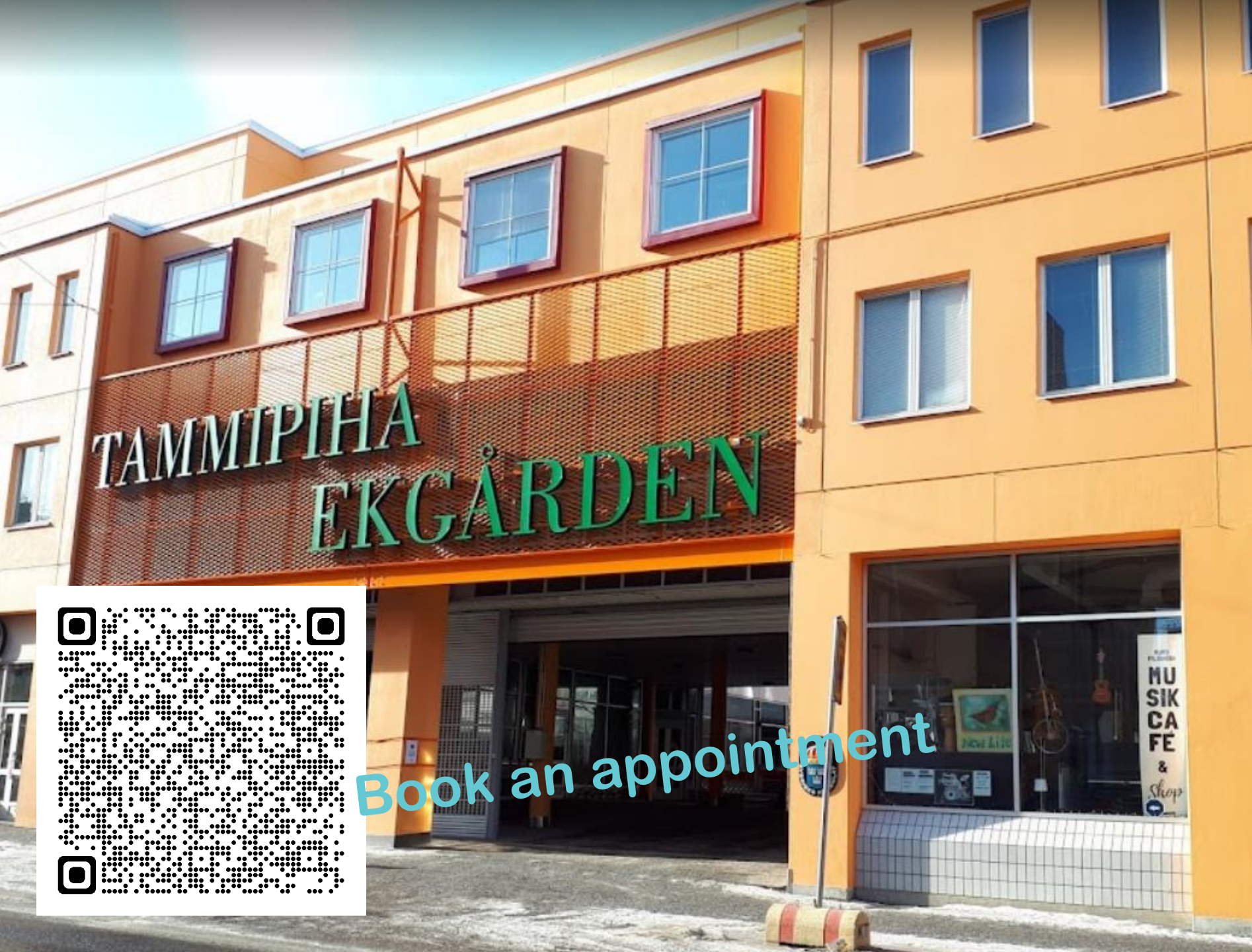
### City of Vaasa

- Citizen Services
- Welcome Office
- Ohjaamo –low threshold guidance for youth

**Kela** –National Health and  
Social Insurance Institution

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## WELCOME OFFICE

### Address:

Teräksenkuja 1 (Tammipiha)

### E-mail:

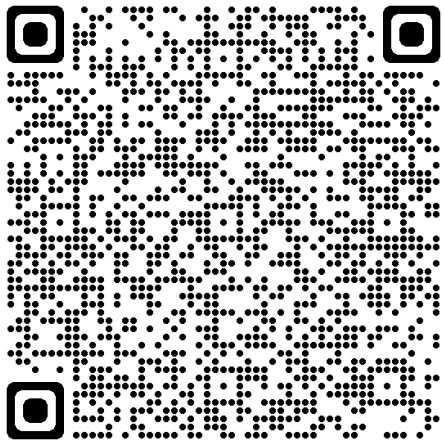
[welcome.office@vaasa.fi](mailto:welcome.office@vaasa.fi)

Tel: 06-325 1551  
040 569 6046

Book an appointment or  
chat on website:

[vaasa.fi/welcomeoffice](https://vaasa.fi/welcomeoffice)

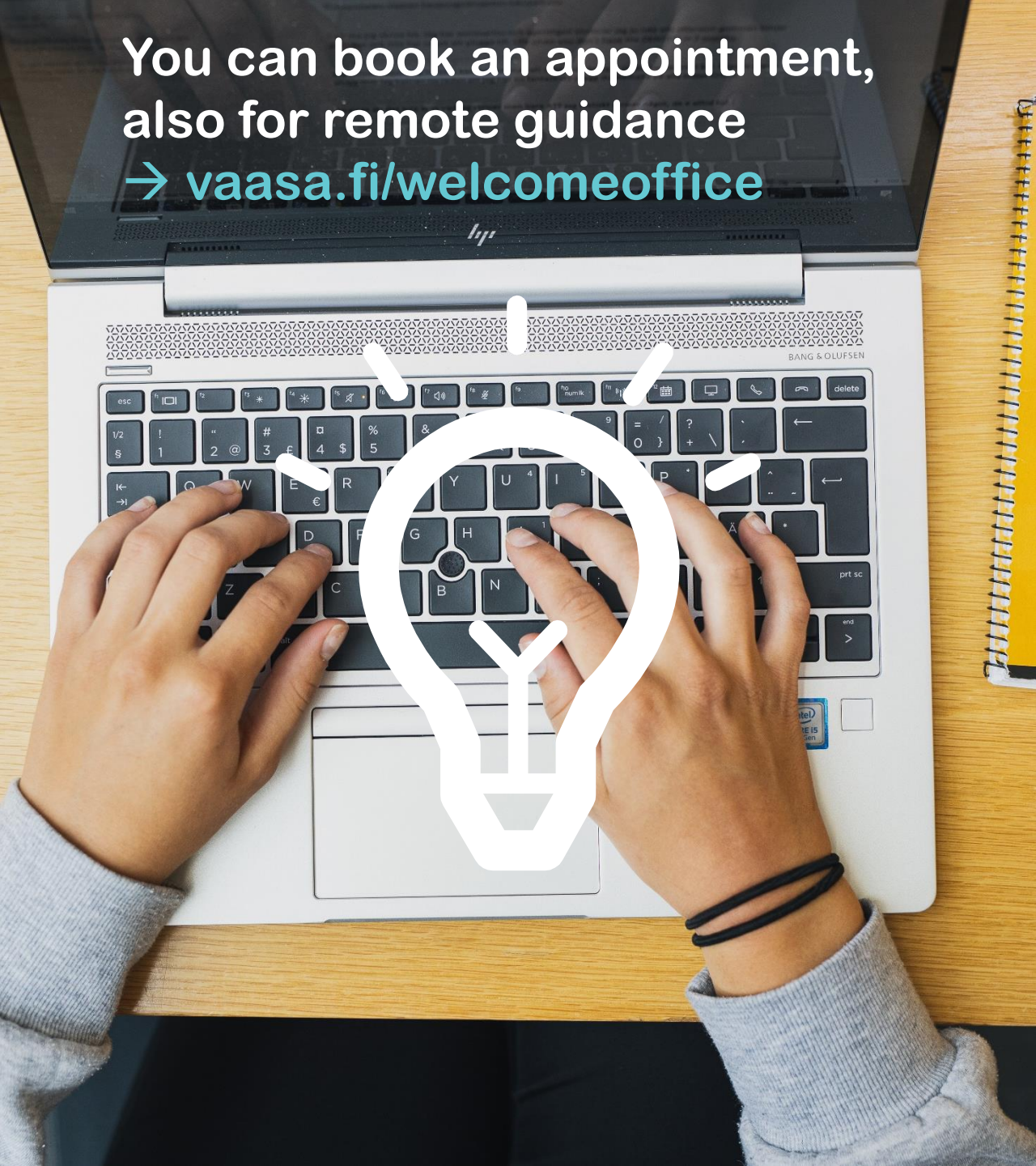
Book an appointment





You can book an appointment,  
also for remote guidance

→ [vaasa.fi/welcomeoffice](https://vaasa.fi/welcomeoffice)



**All customers are  
welcome  
free of charge!**

**Drop in,  
send an e-mail,  
give a call or  
send a chat message!**

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**WELCOME OFFICE**



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# WELCOME OFFICE

## Information and guidance on...

- official paper work & applications
- making appointments
- immigration matters
- working life
- public and government services and the Finnish society
- language courses
- education and training possibilities
- day care
- social and health care services
- housing
- leisure activities

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## Guidance service

- Equal and low-threshold guidance for everyone regardless of immigration reason.
- Advises the client on services promoting integration and provides information about society.
- Guides in the use of electronic services at the customer computers.
- Directs to the correct service.
- Information search.
- Info materials to settle easier in Finland.



Need news in English?

# Join the Vaasa Welcome Office Newsletter

<https://link.webropol.com/s/vaasawelcomeofficenewsletter>

Receive information about events and current news topics in Vaasa.



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**We want everyone to  
live happily in Vaasa**

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